

ABOUT COMUNET

COMUNET WAS ESTABLISHED IN 1995 to provide professional Information Technology services to Australian businesses and organisations. Our vision is to provide our customers with a unique level of professional, highly specialised technology consulting and computer network support.

Today we are recognized as one of the leading IT service providers within South Australia. Our strong partnerships with leading global vendors allows us to effectively design, deploy, integrate, maintain and support IT infrastructure and software applications. We ensure that our qualified sales and technical teams undergo appropriate training and certification to make sure that service delivery and quality levels are upheld and maintained. In turn, this regular training provides insights into new technology advancements and industry developments, which in many cases, translate to even greater efficiencies and cost-savings.

We proudly reinvest back into our company, striving to achieve steady, sustainable growth and profitability whilst retaining and rewarding our staff. It is our investment in our people that enables us to deliver on our vision of providing truly professional consulting and support services.

Outsourced IT Helpdesk

Web and Application Hosting

Infrastructure Services

Software Development

Database Enhancements

IT Auditing Services

Microsoft® Small Business Server

Server Installation and Migration Services

Managed IT Services

Disaster Contingency Planning

Remote Access Technology



Comunet Pty Ltd

Ground Floor
136 Frome Street
Adelaide
South Australia
5000

Phone: +61 (08) 8100 1111
Fax: +61 (08) 8100 1122
Email: info@comunet.com.au
Website: www.comunet.com.au

Local IT Support Services

working in partnership with small business



15 YEARS SUPPORTING COMPANIES ACROSS SA

Over the last 15 years, Comunet has become one of the most pro-active ICT suppliers in South Australia, having sponsored numerous vendor workshops, technology seminars and corporate exhibitions. In fact, Comunet is today one of the leading multi-disciplined IT service providers in the state employing high calibre engineers who are engaged by clients in a very diverse array of industries such as:-

Legal, Accountancy, Mining and Exploration, Distribution, Wholesale, Retail, Design, Professional Services, Aviation, Architecture, Property Development and Engineering.

THE RIGHT TECHNOLOGIES FOR SMALL BUSINESS

Our continued success is based on our philosophy of taking time to understand your business requirements thoroughly. That way we can ensure that the systems we design, deploy and provide support on, are robust, scalable, cost-effective and enhance your business processes.

With over 20 highly skilled customer facing engineers, a dedicated team of software developers and a local IT helpdesk service, we are confident that we can help you and your teams overcome your IT challenges.

MANAGED IT SUPPORT SERVICE

Comunet supports a wide range of local businesses through its Managed IT Service. The service has been designed specifically for small and medium sized firms across all industry sectors. It is ideally suited to those organisations that need the reassurance of proactive monitoring, a preventative maintenance plan and access to an IT helpdesk for staff but don't necessarily have the internal resources to manage the process.

Comunet offer a choice of services levels, which means we can complement your existing resources or act as a fully outsourced facilitator for all your IT needs. Whichever level you select Comunet will help you with the following regular tasks:-

Monitoring Servers & Routers	Virus Protection Management
Storage and Log File checks	Regular Patches to Servers
Remote Desktop Support	Documentation
Services Uptime Reporting	Available Disk Space Checks

In addition, Comunet offers customers a Local IT Helpdesk providing both Level 1 or Level 2 support.

The Comunet helpdesk is open for extended office hours between 7.30 am — 6.00 pm Monday to Friday. Customers can also access emergency 'After-hours' support 7 days a week.



IT AUDIT & HEALTHCHECKS

Comunet have developed a comprehensive IT Audit Service to help management teams, IT staff and business owners understand issues within their current IT infrastructure. Comunet have helped customers save valuable resources by uncovering:-

- * more accurate insurance details.
- * the right licencing records for compliance.
- * the best IT Investment options.
- * the most appropriate back-up procedures.
- * a workable disaster recovery plan.
- * factors that impede change.



Each audit conducted provides customers with a detailed audit summary report a network diagram together with a comprehensive set of clear recommendations.

INFRASTRUCTURE AND SERVER MIGRATION

Comunet works with a large number of small businesses and they all have one thing very much in common, they all know their organisation better than anyone else. That's why it works in tandem with customers to provide the right level of resources at the most appropriate time. Through a dedicated Comunet project manager our customers have access to essential skills when it comes to managing changes to their network infrastructure.

Whether it's a migration to the latest version of *Microsoft Small Business Server* or an enhancement to your storage or back-up needs, Comunet can help you plan, design, implement and then support. The Comunet team can even help you access discounts on hardware and software through partnerships with some of the leading vendors like:- **Microsoft, IBM, Citrix, Cisco, HP, VMWare, Novell, Veeam, McAfee, Symantec and APC.**

REMOTE ACCESS TECHNOLOGY (HOME WORKING)

It's common place across industries to find management teams wanting increased flexibility in terms of where and when they work. Offering access to company information while at home or on site is no longer the privilege of just a few senior managers. Apple iPads, mobile phones, laptops even home PCs can all be utilised to access company data while away from the office. Comunet can help ensure that remote access is achieved in a secure and cost effective way without disruption to ongoing operations.

SOFTWARE DEVELOPMENT & ENHANCEMENTS

Comunet, a certified Microsoft® Silver Midmarket Solution Provider and Silver Web Development partner has vast experience designing software applications. In fact, its products are used by over 3,500 people across the world. Locally, our software development team is engaged by customers to help with a variety of projects including:-

- * Microsoft Sharepoint® implementation and enhancement
- * Enhancements to MSSQL®, and MS Access® Databases
- * Web-based application development in ASP.NET®
- * Website design and hosting
- * Intranet & Document Management Solutions
- * Online Booking and Payment systems

WHAT OUR CUSTOMERS SAY

"We established our law firm from scratch in 2008 in 2 States. Comunet assisted us with our transfer out of our former firm and advised us on suitable technology for our budget and size while also giving us maximum performance. 3 years down the track, we have grown by 30% and our IT systems, with ongoing assistance from Comunet when needed, are operating smoothly and efficiently. We've had no hitches at all – and that is the best test of Comunet as far as we're concerned."

Richard Wood, Managing Principal, Gilchrist Connell

"Comunet suggested taking advantage of virtualisation to minimise the amount of configuration required, and assured us that the migration could be completed over a weekend with no impact on our normal operations. They were true to their word: at COB on Friday the virtualisation process commenced, and by Saturday lunchtime the network was up and running again as if nothing had changed."

Michael Prenzler, Engineering Manager, Applidyne

"We appointed Comunet because the team was able to demonstrate its considerable experience supporting clients through similar migration exercises. We had a great deal of confidence in their ability to investigate and recommend the most appropriate strategy to support our long term goals."



Damian Byass, Chief Financial & Operating Officer, Kirra Holidays

"Having built a 'state-of-the-art' water therapy and training facility at Morphetville Race Course we needed a tool to manage the scheduling side of our operation. Comunet helped us devise a professional looking front end website as well as a complete booking solution that integrated with our accounting package. The whole development process was easy and managed very professionally."

Sharon Hunt, Administration Manager, Morphetville Water Walker Pty Ltd

"Comunet provide us with invaluable expertise via their friendly and efficient helpdesk. Their team are always available to assist our diverse I.T requirements. We value their practical guidance and support."

Tony Amorico, Director, Tony's Wholesale Flowers

Call the Comunet Team on (08) 8100 1111 for
a free no obligation discussion